

Basement Backup Protection Program

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Collection Systems 2015





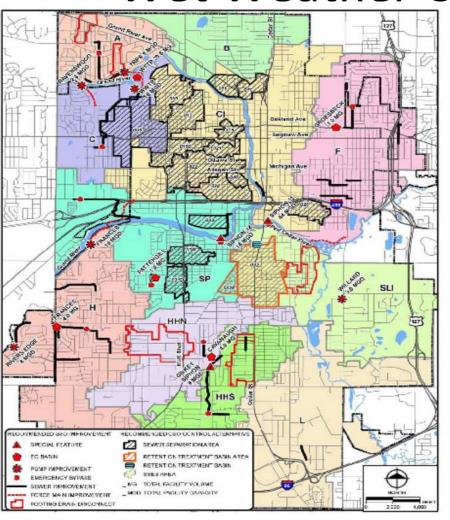
Historical Approach to CSO & SSO



Public Infrastructure Improvements

- Separate CombinedSewers
- Construct EqualizationBasins
- •Increase Conveyance Capacity
- Pump StationImprovements

Lansing's Comprehensive Wet Weather Control Program



- Future Cost \$450 Million
- 40-Year Schedule

Short-Term Goals

- Protect Public Health
- Fiscal Responsibility
- Cost of Business

Solving our Public Health Problems?

Number of Basement Backups Reported to City Over 5 Year Period:

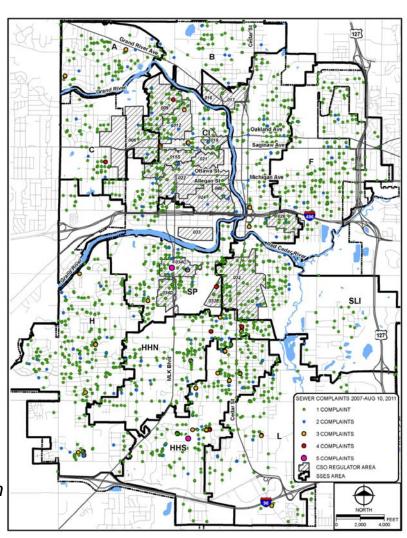
of Backups # Reported

2 or more : 310

1 : 3,174

As few as 1 in 3 backups are reported to the municipality *

^{*} Sandink, D; (2007) Sewer Backup: Homeowner Perception and Mitigative Behaviour in Edmonton and Toronto



Construct of a Basement Backup Protection Program

Environmental

 Better indoor environment

Social

Increase community pride

Economic

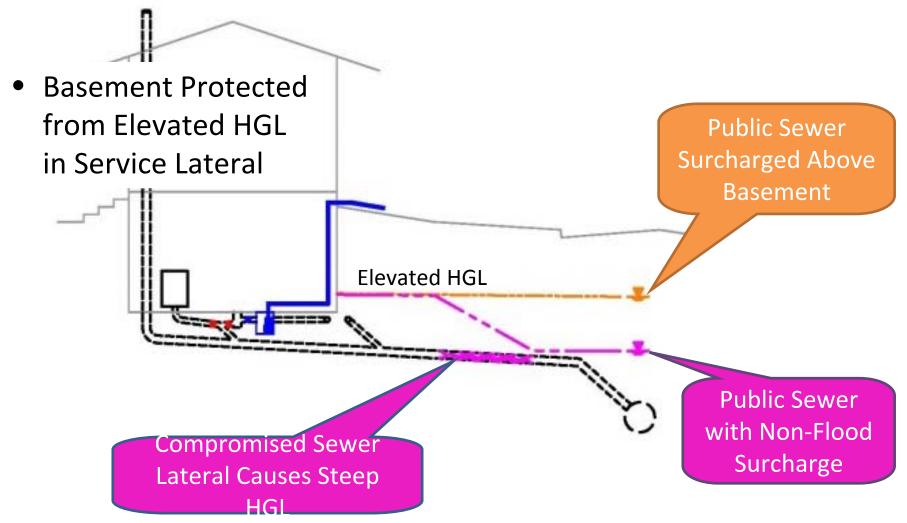
- Increase home value
- Relief from cost for clean up
- Cost savings to City's WWCP

Program Objectives

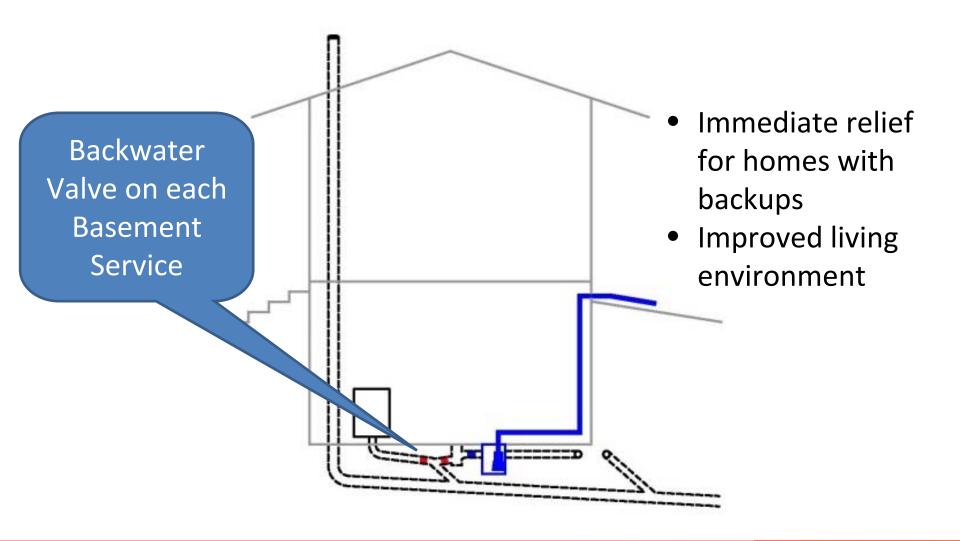


- Easy
- Affordable
- Ensure results
- Utilize local work force

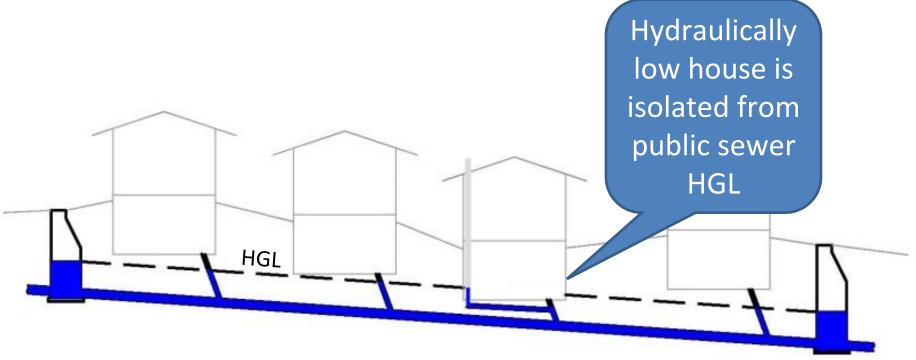
Why Did the Basement Flood?



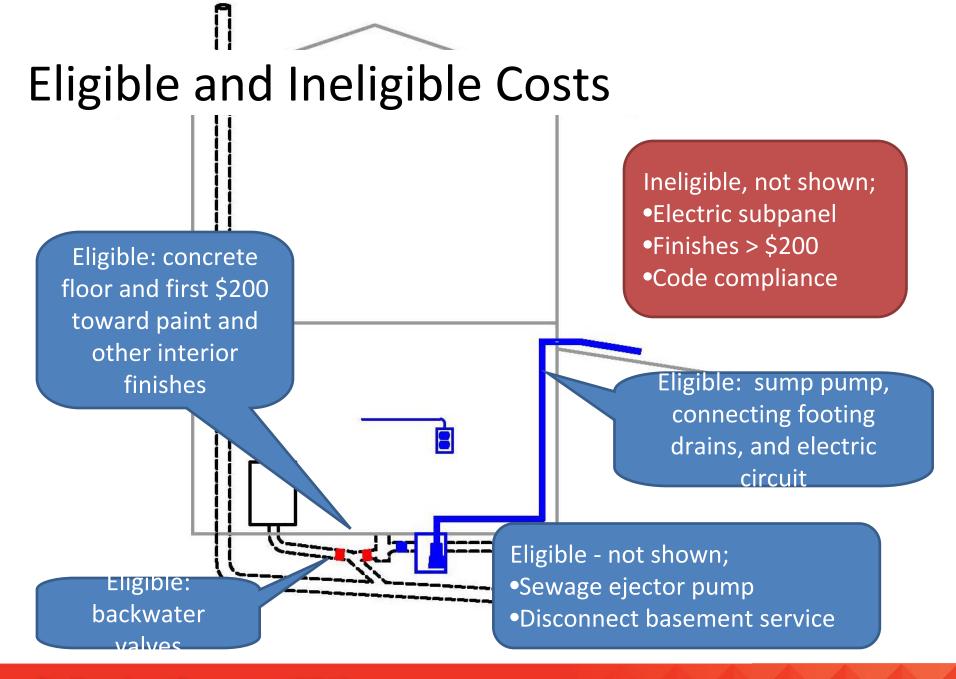
Protection of Public Health



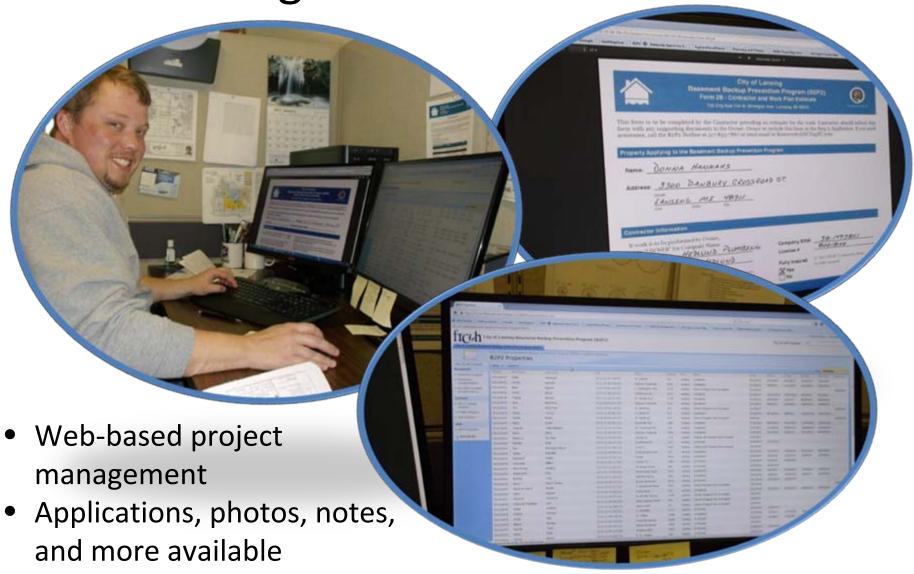
Optimize System Performance



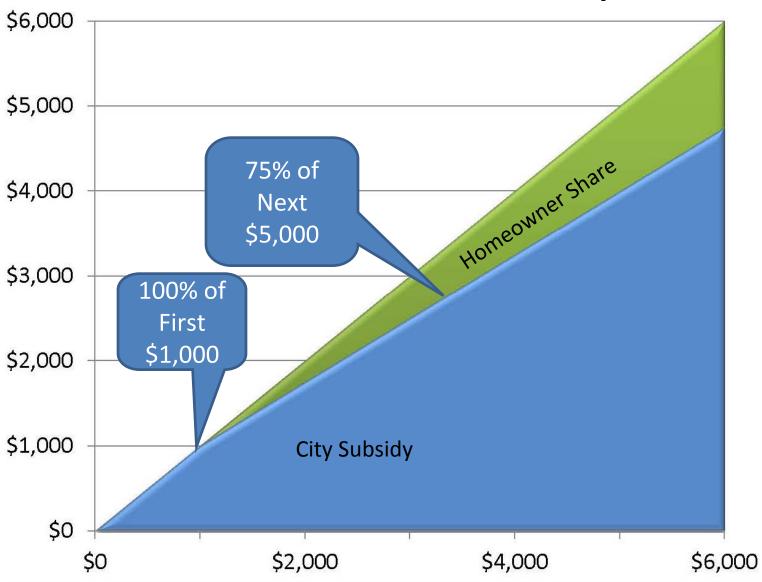
- Protected house does not dictate maximum HGL
- Protection exceeds design storm



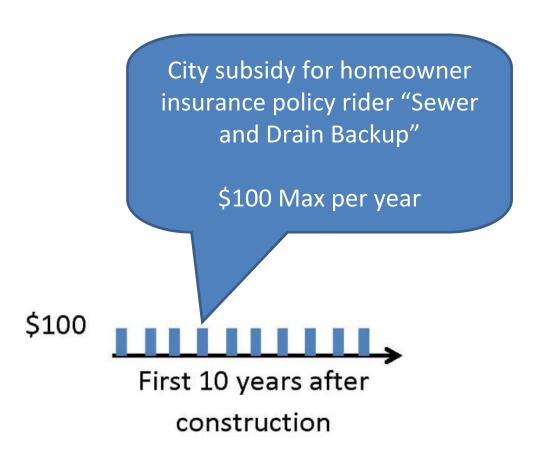
Program Administration



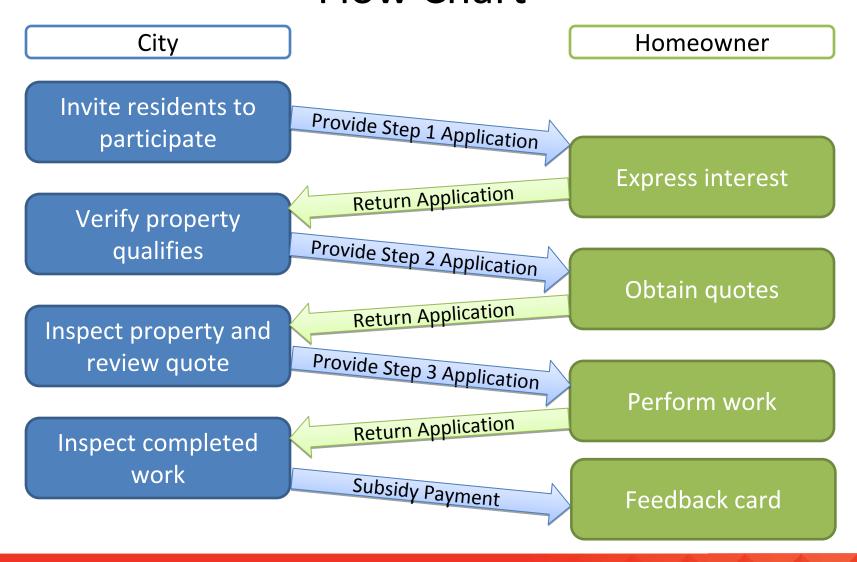
Construction Subsidy



Insurance Subsidy



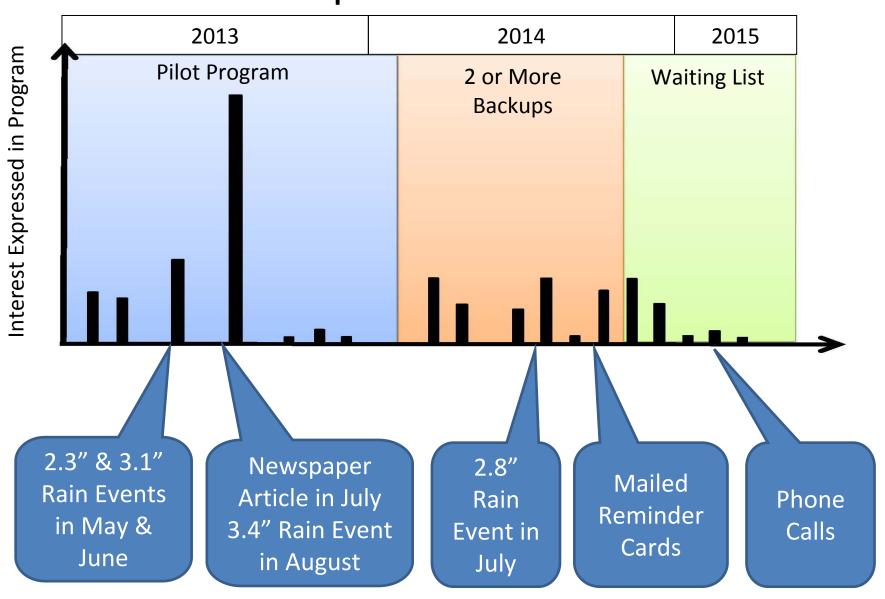
Basement Backup Protection Program Flow Chart



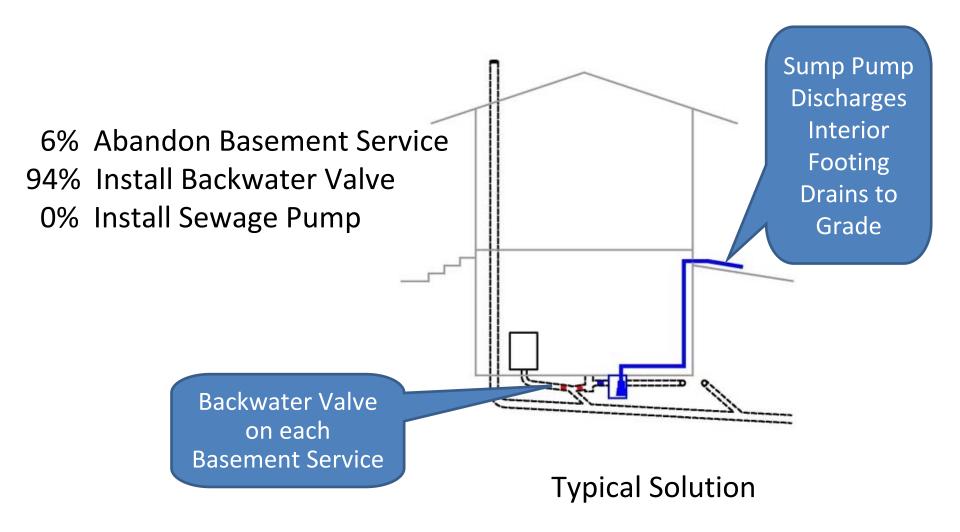
Public Outreach



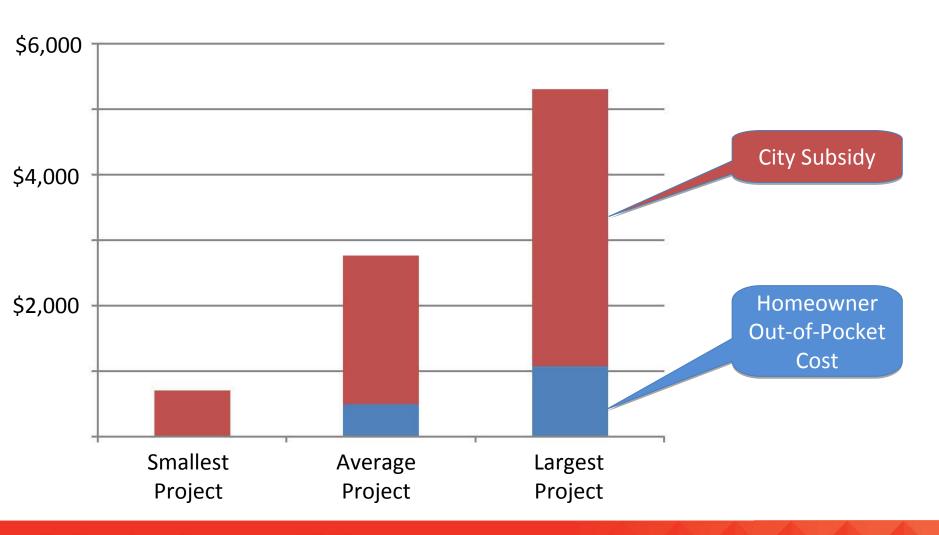
Implementation



Solutions Selected by Homeowners



Homeowner Construction Subsidy Breakdown



Contractor Challenges

Challenges

- Extra effort to prepare quote
- Disclosure of company pricing



Solutions

- Insist on complete quotes
- Hold detailed pricing in confidence

Homeowner Challenges

Challenges

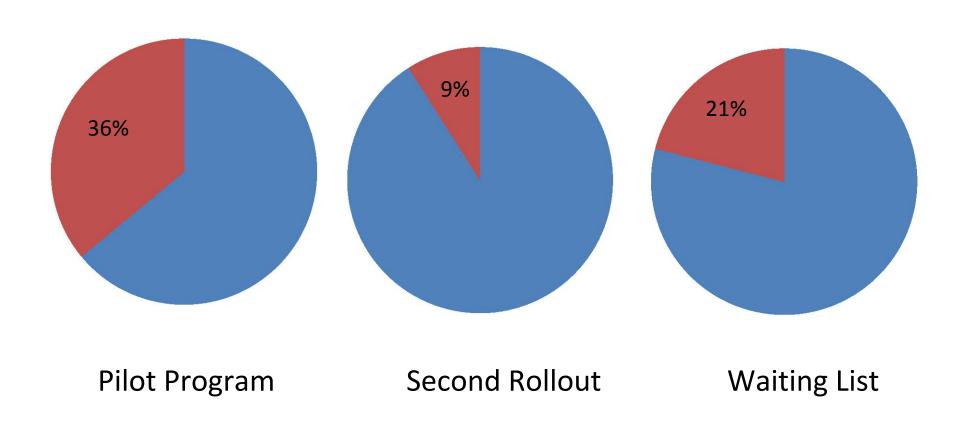
- Level of participation
- Incomplete applications

Solutions

- Make personal contact
- Accept properties at time of problem
- Provide checklist



Participation Resulting from Invitations Mailed to Residents



Homeowner Challenges

Challenges

- Level of participation
- Incomplete applications

Solutions

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Program's 1st Project





- 4 backups 5 years
- 1" to 12" deep

Before Work

- Homeowner \$294
- City \$1,881
- Total \$2,175

No backups

After Work

Thank You





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